

AIR AND WATER COMPLAINT FORM

DIVISION OF MEASUREMENT STANDARDS

1 (800) 356-7057

41-016a/w (Rev. 07/01)

COMPLAINT NUMBER	DATE RECEIVED

Please enter your name and address below:

TELEPHONE:

EMAIL ADDRESS:

(if applicable)

California law requires that station operators provide free air and water to customers who purchase gasoline or diesel fuel. After requesting free air and water from the attendant on duty, was the equipment activated or were you provided a token? If not, you were refused free air and water service. Please complete and return this complaint form to: **Division of Measurement Standards, 8500 Fruitridge Road, Sacramento, CA 95826** or e-mail us at **DMS@cdfa.ca.gov/**. You may also visit our web site at **www.cdfa.ca.gov/dms**.

WHERE	STATION NAME	TELEPHONE	
ADDRESS			
CITY		COUNTY	
WHEN	DATE	TIME OF VIOLATION	

WHAT	DESCRIBE YOUR COMPLAINT BY USING THE CHECK BOXES AND ADDING REMARKS BELOW	
Toll free number not posted <input type="checkbox"/>	CUSTOMER COMPLAINT:	
Air not available <input type="checkbox"/>		
Air not working <input type="checkbox"/>		
Air not free with fuel purchase <input type="checkbox"/>		
Water not available <input type="checkbox"/>		
Water not working <input type="checkbox"/>		
Water not free with fuel purchase <input type="checkbox"/>		

Would you like to be informed of the result of your complaint investigation?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
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FOR OFFICIAL USE ONLY		
COMPLAINT REFERRED TO		
NAME (COUNTY/STATE WEIGHTS AND MEASURES)		
ADDRESS	CITY	TELEPHONE NO.
HOW	FINAL DISPOSITION	
SIGNED	TITLE	DATE
Hours: Mileage:		